

Report to: **Overview and Scrutiny Committee**  
Date: **16 June 2022**  
Title: **Better Lives for All Thematic Update:**  
Portfolio Area: **Cllr Nicky Hopwood and Cllr Keith Baldry**  
**Lead Members for Delivering Quality Council Services (Internal) & (Commissioned)**  
Wards Affected: **All**  
Urgent Decision: **N** Approval and clearance obtained: **Y**

Date next steps can be taken:

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**RECOMMENDATION: that the Overview & Scrutiny Committee:**

- 1. Note the progress in delivering against the Better Lives for All 'Council Services' Thematic Delivery Plan and make any necessary recommendations.**
- 2. Agree that the Key Performance Indicators be added to the Overview and Scrutiny Agenda for 21 July 2022**

**1. Executive summary**

- 1.1 The Council adopted its Better Lives for All Strategy in September 2021, alongside detailed Thematic Delivery Plans for each priority area.
- 1.2 This report provides the thematic update on the Council Services theme of the Better Lives for All Strategy.
- 1.3 The report also updates Members on the updated approach to reporting Key Performance Indicators.

## **2. Thematic Update Report**

- 2.1 The Performance Management Framework included with the Better Lives for All strategy commits that Overview and Scrutiny will receive a specific thematic update at each meeting in order to consider the progress against the agreed Thematic Delivery Plans.
- 2.2 The Council Services Thematic Update report is set out in Appendix A to this report.

### **Key Performance Indicators**

- 2.2 The Overview and Scrutiny Committee consider Key Performance Indicators on a six-monthly basis, last considering them in January 2022.
- 2.3 We have recently updated the approach to Key Performance Indicator reporting; these indicators are now also being reported to Executive on a quarterly basis as part of the Better Lives for All Performance Management Framework.
- 2.4 The first quarterly report to Executive which includes the new suite of Key Performance Indicators is scheduled for 7 July 2022. It is therefore recommended that the first report to Scrutiny on the new Key Performance Indicators is considered at the meeting on 21 July 2022.
- 2.5 The report will be enhanced with narratives around performance and in a user friendly format.

## **3. Next Steps**

- 3.1 Progress against the Thematic Delivery Plan will continue to be regularly monitored by the Lead Members for Council Services, through regular meetings with the lead officers. Highlights will also be provided in the quarterly Integrated Performance Management Report considered by the Executive.
- 3.2 Following consideration by Overview and Scrutiny, the progress report will be published on the Council's strategy reporting pages <https://www.southhams.gov.uk/better-lives-for-all> as a public record of progress.
- 3.3 A report on the new Key Performance Indicators will be brought to the Overview & Scrutiny Committee on 21 July 2022.

#### 4. Implications

Implications	Relevant to proposals Y/N	Details and proposed measures to address
Legal/Governance	Y	Providing performance updates in respect of our strategic priorities contributes to Principle F of the CIPFA Delivering Good Governance in Local Government Framework. This principle is about managing risks and performance through robust internal control and strong financial management.
Financial implications to include reference to value for money		This report does provide updates in respect of financial information but does not make any recommendations or lead to any financial implications not considered by other committees.
Risk		The thematic update report considers the key risks for the Council in delivering each action within the Better Lives for All delivery plan for Council Services.
Supporting Corporate Strategy		Council Services
Climate Change - Carbon / Biodiversity Impact		Not relevant to this report
<b>Comprehensive Impact Assessment Implications</b>		
Equality and Diversity		No direct implications
Safeguarding		No direct implications
Community Safety, Crime and Disorder		No direct implications
Health, Safety and Wellbeing		No direct implications
Other implications		

## **Supporting Information**

### **Appendices:**

Appendix A – Thematic Update Report on Council Services

### **Background Papers:**

None